

Deep Sleep 2010 Frequently Asked Questions

Where will we be sleeping?

Guests will be placed in sleeping areas in front of exhibits that are appropriate to the size of their group. No requests for sleeping areas will be accepted. Deep Sleep guests will receive their sleeping assignments at 10:30pm the night of their program. Due to safety concerns, guests will not be given sleeping assignments early (imagine tripping over someone's sleeping bag while walking around the dark aquarium – not fun!). Please prepare the children in your group accordingly. We cannot send sleepy children to bed any earlier than 10:30pm.

What should we bring?

Please refer to the "What to Bring" document. Please keep in mind that you are responsible for carrying your own gear from the Parking Garage to the Aquarium, from our storage area to your assigned sleeping area, and back to your car in the morning. We strongly suggest packing lightly! We suggest no more than one backpack and sleeping bag for each member of your group.

Can we bring air mattresses?

All air mattresses must be no larger than twin size (regardless of how many people will be sharing them). Guests that bring air mattresses larger than twin size will be asked to deflate them.

Cots and lawn chairs are also not permitted. Guests that bring these items into the Aquarium will be asked to leave them in the lobby to be picked up in the morning.

Can we bring our own food?

Outside food and drinks are not permitted in the Aquarium, unless a member of your group has special dietary needs (please call or email prior to your program to alert us of this!). **Please plan on eating dinner prior to your arrival.** There is not adequate time or space to allow your group to eat dinner after arrival. If your group arrives early, there are limited restaurants and places to eat near the Aquarium.

What should we wear?

Guests should wear warm, comfortable clothes and dress in layers. Please keep in mind that there are no shower facilities or changing rooms available. We suggest wearing clothes that would be comfortable to sleep in, such as sweats, pajama pants and slip on shoes. Guests should wear shoes throughout the event, and may not walk around the aquarium in bare feet, especially in the rest rooms. It is recommended to sleep in socks so you don't have to fumble around in the dark for shoes should you need to use the rest rooms in the middle of the night.

How do you handle late arrivals?

The arrival time for all Deep Sleeps is between 6pm and 6:45pm. It is strongly recommended that your group arrive on time. The Camden Parking Authority will close the garage at 7:00 p.m. sharp and parking for late arrivals is not secure. Our security

and courtesy procedures are designed to accommodate guest arrivals up until 6:45pm. We are not able to reschedule activities (4D Show, Behind the Scenes Tours, Ocean Realm Show) for late groups the night of the event. In addition, the shuttle will not be available for late arrivals.

Keep in mind that if members of your group are late:

- There are no longer attendants to point them to proper parking and unloading
- The shuttle from the parking area is no longer running
- There is no one at the Information desk to hand out schedules and unite them with your group
- They may not be able to park in the secured parking garage
- They may miss scheduled activities such as the 4D Show, Behind the Scenes Tours and other talks and shows

If it is unavoidable that you arrive after the Check-In time, you may park in the unsecured open parking lot **At Your Own Risk**. This lot is unmonitored at night. It is located across the street from the garage building, closer to the Bridge. Follow the brick walkway around the building towards the River to the Aquarium doors. If, upon your arrival, you find that the Aquarium doors have been locked for the night, please contact a member of your group via cell phone, so that they may alert Security to let you in.

Are there specific nights just for Girl Scouts/Boy Scouts?

No, all evenings are co-ed. We do our best to separate boys and girls and are usually able to have girls sleep in one area while the boys sleep in the other, but we cannot guarantee this.

What ages do you allow?

The minimum age for participation in the Deep Sleep program is 6 years old. We are sorry, but due to insurance restrictions, any children under 6 are unable to attend. **Please do not make this request**, as we are unable to grant it. In addition, these events are geared for children ages 6 – 12. No adult only groups will be permitted to attend.

What is your adult to child ratio?

We require 1 adult per every 5 children attending the program.

What does snack/breakfast consist of?

Snack - goldfish crackers, granola bars, chips, juice, water, coffee and tea.
Breakfast - cereal & milk, Danish, fruit cups, juice, coffee and tea

What kind of deposit do you require?

A 25% non-refundable deposit is due two weeks after you reserve space, and the remaining balance is due six weeks before your scheduled overnight.

Do Adventure Aquarium Passport Members get a discount?

No, there are no discounts available for the program at this time.

What if my number of participants changes?

Notify us immediately of any significant changes in your numbers so we may make the proper arrangements. However, after we have received your balance, your numbers are locked in. We cannot offer refunds so we suggest you find siblings or other adults to then fill open spaces.

What are the procedures for cancellation?

If the NJAAS needs to cancel a Deep Sleep program, you will be notified by noon the day of your program. We will try to reschedule your group. If we cannot find a suitable event time, we will offer a full refund. If your group initiates the cancellation, we cannot refund any money.

Can I get a refund if my child is sick and cannot attend the overnight?

Unfortunately we can not grant refunds if you or your child is not able to attend the overnight. We suggest you contact your group and see if there are other people who can fill your spots.

Do you run Deep Sleeps every weekend?

No. Deep Sleeps run only on pre-arranged nights.

Where do we park?

Parking is in the garage across the street from the Aquarium. The cost per car is \$10.75, due as you enter the garage. The garage is locked at 7:00pm and remains locked until 7:30am.

Are we safe in the middle of Camden?

Yes, the Aquarium is locked and we have a superior Security staff here all night long.

When does our overnight end?

Guests are permitted to spend the day at the Aquarium; however all gear must be removed from the Aquarium and returned to your vehicle prior to 9am. There is no storage of gear in the Aquarium after your event. Lockers are available in the Aquarium lobby at the cost of \$1.00 each, however they are not large enough to accommodate sleeping gear.